

# Rate Schedule - Business/Commercial

	On-Site per hour	In-Shop per hour	Phone & Remote Support per hour
Tier 1 Tech Support	<b>\$90</b> \$59 minimum	<b>\$60</b> \$45 minimum	<b>\$72</b> \$12 minimum
Advanced Tech Support	<b>\$180</b> \$59 minimum	<b>\$120</b> \$45 minimum	<b>\$120</b> \$20 minimum

**Pick-up and delivery \$29 each way**

**Emergencies and off-hours 1.5 times the normal rate**


**In-Shop Service**

 <b>Service Description</b> 	<b>ECW</b>	<b>Geek Squad</b>
Computer Diagnostics and Testing	<b>\$45</b>	<b>\$69.99</b>
Advanced Diagnostics with Repair	<b>\$129</b>	<b>\$239.99</b>
Data Transfer- Copy Data from one Computer to Another	<b>\$49</b>	<b>\$159.99</b>
Data Clone- Clone one Hard Drive to Another	<b>\$49</b>	<b>\$159.99</b>
One Time Data Back-up/Transfer (CD/DVD, Ext Device, Direct HD, Network-Attached Storage)	<b>\$69+</b> media	<b>\$159.99</b> +media
Clone Hard Drive to Different Hardware	<b>\$129</b>	Not offered
Operating System Install (Includes drivers, service packs, and updates)	<b>\$89</b>	<b>\$129.99</b>
Malicious Software Removal (Virus, malware/spyware)	<b>\$149</b>	<b>\$199.99</b>
Hardware Install	<b>\$15</b> per device <b>\$45</b> motherboards	<b>\$49.99</b>
Single Title Software Install or Uninstall	<b>\$19</b> per program	<b>\$29.99</b> per program
Software Suite Install or Uninstall	<b>\$29</b> per suite	<b>\$49.99</b> per suite
Data Recovery Basic	<b>\$199</b> + media	<b>\$259+</b>
Data Recovery Advanced	<b>\$1599</b>	Quote Only
New Computer Setup	<b>\$29</b>	<b>\$79.99</b>
Automated Data Backup (Internal or External HDD)	<b>\$65</b>	<b>\$99.99</b>

**ElementalComputerWorks.com**



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**Sheridan, CO 80110**

 Pre-paid discount packages available. Please Inquire. Discounts up to 23% available!